



Cancun

All-Inclusive Guidebook

With a 3, 4, 5 or 7-day pass, you can choose one of our premium experiences.

[Dolphin Encounter with lunch, Maroma beach club access and transportation](#)

[Extreme Adventure Park – All Day Combo Tour](#)

[Manatee Encounter & lunch in Cozumel or Isla Mujeres](#)

[Tulum-Tankah Cenotes Eco-Adventure Tour](#)

[Xcaret Park at Night Admission](#)

[Xel-Há Park All Inclusive Admission](#)

Dolphin Encounter with lunch, Maroma beach club access and transportation

Reservations required. Reservation requests can be sent via to gocancuncard@dolphindiscovery.com at least 24 hours in advance. All requests should include Go Cancun, Dolphin Encounter with lunch, Maroma beach club access and transportation, and your pass number(s).

Present your pass at check-in.

Swim Schedule: 3:30 PM only

The use of a lifejacket is required in all water programs.

For security reasons, the use of cameras in the water is not allowed, professional photos will be available for sale.

NOT INCLUDED

Photos of your experience with the dolphins

Other activities in Maroma

Beverages.

How to get your Dolphin Encounter tickets

Just show your Go Cancun pass at the Dolphin Discovery admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

Tuesday-Friday: 10:00AM - 5:00PM

Swim Schedule: 10AM, 12PM and 2PM

Closings & Holidays

N/A

Getting There

Address

Carretera Chetumal-Pto. Juárez Km. 503 + 200 El dorado Maroma Solidaridad Punta Maroma
Playa del Carmen
Playa del Carmen, Q.R. 77710
MX

Extreme Adventure Park – All Day Combo Tour

Getting In: Pass will be scanned upon arrival on the day of the tour.

Please Note: Pickup is included from locations in Cancun, Riviera Maya, Playa del Carmen, and Tulum.

We recommend bringing

- A bathing suit
- Towel(s)
- Sunscreen
- A change of clothes
- Money for shopping, tips, pictures, Reef Tax (\$10.00) (a dock fee & reef tax (\$10 USD) will be collected at the time of check-in).

Extreme Adventure Park Tour entry information

- All ziplines have double security cables
- The maximum weight limit is 260 pounds/118 kilos or waist of 49 inches
- Activity is not possible for pregnant women, people with recent surgeries, back problems, or heart conditions

For more information, visit the [Extreme Adventure Park](#) website.

Extreme Adventure Park – All Day Combo Tour tickets help

Simply contact our help team if you have any questions.

There's no need for individual Extreme Adventure Park – All Day Combo Tour tickets, admission is included with your Go Cancun pass along with 40+ popular attractions.

Hours of Operation

N/A

Closings & Holidays

N/A

Reservations required

Reservations are required and we recommend calling **at least 24 hours prior to the desired tour date**, by phone or email. Please provide your Go Cancun pass number(s) when booking.

E-mail:

reservasextremeadventure@gmail.com

Phone:

+52 (998) 914 01 36 or +52 998 249 00 03

Getting There

Address

Ruta de los Cenotes
KM. 19.2 , Puerto Morelos
Cancun, Q.R. 77580
MX

Manatee Encounter & lunch in Cozumel or Isla Mujeres

Getting in: present your Go Cancun pass at check-in for admission, please arrive 30 minutes before your program.

It is important to arrive 30 minutes before your program, remember you'll receive a short briefing before your swim. If you have any health condition or physical disability please contact the call center before you make your reservation.

The use of life jackets is required in all water programs.

For security reasons, the use of cameras in the water is not allowed, professional photos will be available for sale.

Minimum height to participate in Manatee program is 3.9ft. (8-12 y.o)

For safety reasons, pregnant women (five months and up) can't participate in any of our aquatic programs.

Women with less than five months into their pregnancy can participate in the Encounter program only if accompanied by another adult and after signing a responsibility form.

Tips for visiting Manatee Encounter & lunch in Cozumel or Isla Mujeres

- Remember to use biodegradable sunscreen to protect your skin, the environment, and marine species.
- Bring towels for your use.
- Bring cash in the local currency.

Hours of Operation

Cozumel:

Tuesday - Friday 10AM - 4PM

Swim with manatees schedule: 1PM and 3.30PM

Isla Mujeres:

Tuesday - Sunday 10AM - 5.30PM

Swim with manatees schedule: 1PM and 3.30PM

Closings & Holidays

N/A

Reservations required

Reservation requests can be made by email (gocancuncard@dolphindiscovery.com) at least 24 hours in advance. All requests should include 'Go Cancun, Manatee Encounter & lunch in Cozumel or Isla Mujeres', and your pass number(s).

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Manatee Encounter with lunch and transportation at Cozumel
Cancun, Q.R. 77600
MX

Tulum-Tankah Cenotes Eco-Adventure Tour

Getting In: Follow the reservation instructions above and show your Go Cancun pass at the Tulum-Tankah Cenotes Eco-Adventure Tour on arrival and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Pickup is included from locations in Cancun, Riviera Maya, Playa del Carmen, and Tulum

Tips for taking the Tulum-Tankah Cenotes Eco-Adventure Tour

- It is advised to wear lightweight clothing, comfortable walking shoes, sunglasses, and a hat. Remember to bring a bathing suit.
- All sunscreen and insect repellent must be biodegradable.
- There is an optional tram fee in Tulum.
- Gratuity is not included and is optional.

Tulum-Tankah Cenotes Eco-Adventure Tour tickets help

Simply ask our help team if you have any questions.

Hours of Operation

Excursion available on Friday only with departure at 7AM.

Closings & Holidays

December 25th and January 1st.

Reservations required

Please call at least 24 hours in advance. Mention the tour name and the Go Cancun Pass. You will be required to provide your pass number(s). Reservations can be made by email or by phone during normal business hours. If you need to cancel for any reason, please call or email Mayaland immediately to let them know.

Please Note: Reservations canceled with more than 24 hours advance notice are allowed. Last-minute cancellations or no shows will count toward your pass scan. No changes shall be allowed on the day of your visit.

Make your reservation over the phone

USA & CAN Toll-Free 1 (877) 240 5864

MEXICO Toll-Free 01 (800) 719 5465

WORLDWIDE +52 (998) 887 2495

Important pickup information**E-mail:**

excursions@mayaland.com

Getting There

Address

6H8C+55 Tulum
Cancun, Q.R. 77780
MX

Xcaret Park at Night Admission

Getting in: just show your Go Cancun pass to your Xcaret Park admission ticket office and you're in.

Tips for visiting the Xcaret at Night Park

- Wear comfortable clothes and shoes.
- Remember to pack or wear your swimsuit.
- There is a USD \$10 cost to use snorkel gear (requires a refundable deposit of USD \$25).

Hours of Operation

Monday-Saturday: 4PM-10.30PM

Closings & Holidays

N/A

Getting There

Address

Carretera Chetúmal-Puerto Juárez Kilómetro 282
Solidaridad 77710 Playa del Carmen, Q.R. Mexico
Playa del Carmen, Q.R. 77710
MX

Xel-Há Park All Inclusive Admission

Attraction status as of Mar 23, 2021:

N/A

Hours of Operation

Tuesday-Sunday: 8.30AM-6PM

Closings & Holidays

N/A

Getting There

Address

Carretera Chetumal Puerto Juárez Km 240
Locales 1 & 2, módulo B
Cancun, Q.R. 77780
MX

"Get Up and Go" Catamaran Sail to Isla Mujeres

Reservation Instructions: You can request bookings by email reservas@albatroscatamarans.com or call the Call Center (info below). You will need to provide your pass number(s) at the time of booking and mention 'Get Up and Go' Catamaran Sail.

Getting In: Just show your Go Cancun pass at the "Get Up and Go" Catamaran Sail to Isla Mujeres admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass. Reservations are optional.

Please Note: A \$13 USD per person Sea Life Preservation and Dock fee is not included and must be paid at the time of boarding directly at the dock. Anyone under 4 years old is free.

Hours of Operation

Everyday – 10:00 AM

Closings & Holidays

N/A

Getting There

Address

Blvd. Kukulcan
Kukulcan Boulevard, Zona Hotelera
Cancun, Q.R. 77500
MX

Cancun Wax Museum

Attraction status as of Mar 23, 2021: Unavailable due to Covid

Getting In: Please present your pass(es) to any ticket taker.

Hours of Operation

Thursday-Sunday: 12PM-8PM

Closings & Holidays

N/A

Getting There

Address

La Isla Shopping Village
Kukulcan Avenue, La Isla, Hotel Zone
Cancun, Q.R. 77500
MX

Chichén Itzá At Your Own Pace by Mayaland

Getting In: Present your Go Cancun pass to the guide on the day of the tour – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Meeting Point: If you are staying at a hotel in downtown Cancun, the meeting point will be at the Hotel Bonampak. If you are staying at a hotel in downtown Playa del Carmen (or the outskirts), the meeting point will be at Sr. Frogs.

Tips for visiting Chichén Itzá and Mayaland from Cancun

- Wear lightweight and comfortable clothes for your day of exploring.
- Apply sunscreen before your adventure.
- Pack a change of clothes and swimsuit for the pool.
- Don't forget to bring your camera.

For more information, visit the [Chichén Itzá At Your Own Pace by Mayaland](#) website.

Cancun to Chichén Itzá day trip tickets help

Simply ask our help team if you have any questions.

Hours of Operation

Departs Thursday at 7:00 am.

Closings & Holidays

December 25th & January 1st

Reservations required

Please call 24 hours in advance. Mention the tour name and the Go Cancun pass. You'll be required to provide your pass number(s). Reservations can be made by email or by phone during normal business hours.

- **USA & CAN Toll Free** (877) 240 5864
- **MEXICO Toll Free** (800) 719 5465
- **WORLDWIDE** +52 (998) 887 2495

Cancellations: If you need to cancel for any reason, please call or email Mayaland immediately to let them know. Please note reservations canceled with more than 24 hours advance notice are allowed. Last minute cancellations or no shows will count toward your pass scan. No changes shall be allowed on the day of your visit.

Please Note: Entrance to Chichen Itza is not included in this tour and is a mandatory fee required by the Mexican Government of an additional \$533 pesos.

E-mail:

excursions@mayaland.com

Getting There

Address

Hotel pick-up is available.

Tinum, Yuc. 97750

MX

Coba and Cenote Swim with Lunch Tour

Please note: tour includes AC transportation, entrance fees to ruins and the Tankach Ha cenote plus buffet lunch and soft drinks on board.

Duration: this tour takes 4 hours approximately plus transportation time.

Hours of Operation

Tours Wednesday and Sunday. Specific morning pick-up will be provided once your reservation is confirmed.

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1893

Getting There

Address

Chanchen 1, Cobá
Cancun, Q.R. 77500
MX

Columbus Romantic Dinner Cruise with Steak or Veggie

Getting In: show your Go Cancun pass on arrival at the Columbus Romantic Dinner Cruise and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Please Note: This offer is valid once during the lifetime of your pass. A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located on Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

Hours of Operation

Tuesday-Thursday: 5.30PM

Friday-Saturday: 8.30PM

Closings & Holidays

N/A

Reservations required

Reservations are not required but can be made by email at least 24 hours in advance at gocancuncard@dolphindiscovery.com.

All requests should include your Go Cancun pass number(s).

Reservations are required for those who want the vegetarian menu.

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Aquatours Marina
Blvd. Kukulcán Km 6.5, Zona Hotelera
Cancun, Q.R. 77500
MX

Dancer Cruise Cancun with Snorkeling

Getting In: Redeem your pass at the box office at the Dancer Cancun window in the Playa Linda building. Follow the reservation instructions above and show your Go Cancun pass at the Dancer Cruise Cancun with Snorkeling admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

For more information, visit the [Dancer Cruise](#) website.

Dancer Cruise Cancun with Snorkeling tickets help

Simply contact our help team if you have any questions.

Hours of Operation

Departs Cancun from Playa Linda in the Hotel Zone at 9am

Closings & Holidays

Cruises run 2 to 3 times a week; please check ahead for availability.

Reservations required

Reservations required at least 48 hours in advance. Request can be made by emailing info@dancercruise.com or calling +52 998 849 5809 or +52 998 849 5812. Please provide your pass number(s) at the time of reservation.

Please Note: A \$14 dock and sea life preservation fee is due at check-in for this activity.

E-mail:

info@dancercruise.com

Phone:

+52 998 849 5809

Getting There

Address

Blvd. Kukulcan Km 4.5
El Embarcadero Playa Linda Local E-4
Cancun, Q.R. 77500
MX

Express Photo Session on the Beach

Getting In: Present your pass(es) on arrival.

For more information, visit the [Express Photo Session on the Beach](#) website.

How to get your Express Photo Session on the Beach tickets

Just show your Go Cancun pass at the Express Photo Session on the Beach admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

Monday, Wednesday and Friday

Playa Forum: 10AM to 12PM

Playa Marlin: 3PM to 5PM

Saturday - Sunday

Playa Forum: 7AM - 9AM

The Photo Session operates on a modified season schedule from June- July. Please visit the [website](#) for daily operating hours.

Closings & Holidays

Dates and hours of operation are subject to change without notice.

Reservations required

Reservations must be made at least 12 hours in advance. Requests can be made via email or call/text. Please provide the date of the express photo session, desired time & location and your pass number(s) when requesting the reservation.

E-mail:

info@cristinasardanetaphotography.com

Phone:

+ 52 1 998 214 3213

Getting There

Address

Playa Forum -Blvd Kukulcan Km. 9.5, Zona Hotelera, Cancún (Meeting point: Outside of Coco Bongo)

Playa Marlin - Blvd Kukulcan Km 13.5 Lote 24 S/N, Zona Hotelera, Cancún, (Meeting point: main entrance behind Kukulcan Plaza.)

Cancun, Q.R. 77500

MX

Extreme Adventure Puerto Morelos Snorkel

Getting In: Follow the reservation instructions and show your Go Cancun pass at the Extreme Adventure Puerto Morelos Snorkel upon arrival and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Cancun snorkeling transportation

Transportation to/from your hotel to the dock can be booked at the time of reservation and is included with your Go Cancun pass.

Tips for the Extreme Adventure Puerto Morelos Snorkel

- Remember to use biodegradable sunscreen to protect your skin, the environment, and marine species.
- Bring towels for your use.
- Bring local currency cash.

For more information, visit the [Extreme Adventure Cancun](#) website.

Extreme Adventure Puerto Morelos Snorkel help

Simply ask our help team if you have any questions.

Hours of Operation

N/A

Closings & Holidays

N/A

Reservations required

We recommend calling at least **24 hours prior** to desired tour date, by calling or emailing ahead. Please provide your Go Cancun pass number(s) when booking. Pass will be scanned upon arrival on the day of the tour.

Please Note:

- A dock fee (\$10 USD) will be collected at the time of check-in. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.
- The la carte lunch is included at a seaside restaurant.
- The use of life jackets is required in all water programs.

E-mail:

reservasextremeadventure@gmail.com

Phone:

+52 (998) 914 01 36 or +52 998 249 00 03

Getting There

Address

Cancun Extreme Adventure Park
152 Leona Vicario
Cancun, Q.R. 77500
MX

Extreme Canopy Tour at Selvatica Park

Reservation Instructions: you can arrive for your experience day-of or you can make a reservation (**optional**). If you are going to make a reservation, please contact Selvatica at least 24 hours prior to desired tour date, by calling USA: 1 855 254 8911 CAN: 1 800 15006 6484 Mexico: 01 800 999 0560 Worldwide: +52 998 881 30 34, or emailing reservacionesqroo@venturae.com.mx. Please provide the date of the tour and your pass number(s) when requesting the reservation. Pass will be scanned upon arrival on the day of the tour.

Getting In: please present your pass at the ticket office.

Please Note: Do not forget to bring a swimsuit, towels, & comfortable clothes, cash or credit card for photos, lockers, souvenirs, drinks & tips.

Hours of Operation

N/A

Closings & Holidays

N/A

Getting There

Address

Ruta de los cenotes Km 18 Carretera
Quintana Roo Puerto Morelos - Leona Vicario
Puerto Morelos, Q.R. 77580
MX

Frida Kahlo Museum Riviera Maya

Attraction status as of Mar 23, 2021: Unavailable due to Covid

Getting in: present your pass at the admissions booth.

Hours of Operation

Daily 10AM - 8PM

Closings & Holidays

N/A

Getting There

Address

5th Avenida esq. Calle 8, Centro.

Playa del Carmen

Cancun, Q.R. 77720

MX

Full-Day Tour to Ek Balam & Cenote Maya With Lunch

Getting In: Alltournative will coordinate to pick you up from your hotel and you will be asked to scan your pass in order to take the tour.

Please Note:

- Rappel & Ziplines
- Harness sizes – XSmall to XLarge
- Harness sizes at Waist – 23 to 42in.
- Harness sizes at Thigh – up to 26in.
- Maximum weight – 264 lbs.
- Minimum age – 6 years old
- Minimum height – 3.6 ft Children 5 and younger are not allowed.

For more information, visit [Full-Day Tour to Ek Balam & Cenote Maya with Lunch](#) website.

How to get your Full-Day Tour to Ek Balam & Cenote Maya with Lunch Tickets

There's no need for individual Full-Day Tour to Ek Balam & Cenote Maya with Lunch Tickets, admission is included with your Go Cancun pass along with 40+ popular attractions.

Hours of Operation

From Cancun, Riviera Maya or Playa del Carmen:

Monday through Friday

Hotel pick-up time to be confirmed at the time of requesting the reservation.

Closings & Holidays

N/A

Reservations required

Reservations must be made at least 24 hours prior to desired tour date, by calling USA 1 877 437 4990 Worldwide: + 52 984 803 9999 (ext. 102 to 107) or email.

Please provide the date of tour, hotel details for pick up and your pass number(s) when requesting the reservation. A credit card number will be needed to hold the reservation, but will not be charged unless you do not show up or cancel in advance of the tour. If you do not show up or if you arrive late after the tour has departed, the attraction reserve the right to authorize your card for the full retail price of the tour.

E-mail:

booking@alltournative.com

Getting There

Address

Playa del Carmen and Riviera Maya.

Cancun, Q.R. 77720

MX

Interactive Aquarium Cancun

Getting In: Just show your Go Cancun pass at the Interactive Aquarium Cancun admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Enjoy **15% off** at the Official Delphinus Gift Shops.

Hours of Operation

Monday - Sunday 9:00 AM - 8:00 PM

Marine Presentation at 7:00 PM

Closings & Holidays

Open 365 days a year.

Getting There

Address

Blvd. Kukulcan Km. 12.5 Hotel Zone

Cancun, Q.R. 77500

MX

Isla Mujeres Discovery Sail

Getting In: Present your pass at check-in.

Follow the reservation instructions above and show your Go Cancun pass at the Isla Mujeres Discovery Sail admission counter and you're in – there's no need to purchase individual tickets at any of the Canun attractions included on your pass.

Isla Mujeres ferry from Cancun & tour tickets help

Simply ask our help team if you have any questions.

Hours of Operation

Tuesday-Sunday: 10AM ferry departure.

Please arrive at least 30 minutes prior to your ferry service.

Closings & Holidays

N/A

Reservations required

Reservation requests can be sent via email at least 48 hours in advance. All requests should include Go Cancun Card, Dolphin Catamaran, and your pass number(s). Dock fee will be charged at the time of reservation. Your credit card will be required to hold your reservation as well as your pass number(s). Your credit card will be charged full retail price in the event of a no-show.

Please Note: A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located on Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Playa Langosta Pier
Cancun, Q.R. 77500
MX

Jungle Maya Native Park Tour with lunch and hotel pickup

Reservation Instructions: You can arrive for your experience day-of or you can make a reservation (optional). If you are going to make a reservation, please contact Alltournative at least 24 hours prior to desired tour date, by calling USA 1 877 437 4990 Worldwide: + 52 984 803 9999 (ext. 102 to 107) or emailing: booking@alltournative.com Please provide the date of tour, hotel details for pick up and your pass number(s) when requesting the reservation. Pass will be scanned upon arrival on the day of the tour.

Getting In: Alltournative will coordinate to pick you up from your hotel or you could arrive directly to the park on your own. Upon arrival at the park, you will be asked to scan your pass at the admissions desk in order to take the tour.

Please Note: Rappel & Ziplines · Harness sizes – XSmall to XLarge · Harness sizes at Waist – 23 to 42in · Harness sizes at Thigh – up to 26in · Maximum weight – 264 lbs. · Minimum age – 6 years old · Minimum height – 3.6 ft Children 5 and younger are not allowed. Please NOTE: You must be 16 or older in order to drive the ATV. You must weigh less than 260 pounds (118 kg).

Hours of Operation

Monday - Sunday: 9:00AM and 11:00AM

Pick up from Cancun, Riviera Maya, and Playa del Carmen.

Closings & Holidays

N/A

Getting There

Address

Hotel pick-up from Cancun
Playa del Carmen and Riviera Maya
Cancun, Q.R. 77710
MX

Jungle Tour Speedboat Adventure

Please note: a \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located on Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

- Pregnant women are not able to take this tour.
- Minimum age to participate in this program is six years old.
- Participants from six to 16 years old must come with a paying adult as a companion
- Please arrive 45 minutes before your chosen tour time.
- Bring a camera as you'll be surrounded by beautiful sights.
- Contact the tour company if you have any medical conditions.

Hours of Operation

Tuesday-Sunday: 11AM-1.30PM

Closings & Holidays

N/A

Reservations required

To reserve your spot, please sent an email to gocancuncard@dolphindiscovery.com at least 24 hours in advance. All requests should include Go Cancun, Jungle Speedboat Tour, and your pass number(s).

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Marina Aquatours
Boulevard Kukulcán Km 6.5
Cancun, Q.R. 77500
MX

La Gran Rueda Cancun "The Wheel"

Getting in: present your pass at the admissions booth.

Hours of Operation

Daily 2PM - 11PM

Closings & Holidays

N/A

Getting There

Address

La Isla, Zona Hotelera
Cancun, Q.R. 77500
MX

Moonlight Bioluminescence Snorkeling Tour with transportation

Attraction status as of Mar 23, 2021: Unavailable due to Covid

Getting In: Present your pass(es) on arrival.

Please Note: Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in. Please bring a swimsuit, dry clothes, towel and cash.

Is round trip transportation provided from locations other than Cancun?

Yes, but it is not included with your ticket. You can purchase round trip transportation from Playa del Carmen or Riviera Maya for around \$12 USD.

The reef is only 5 minutes off shore, making it an easy swim for all participants.

For more information, visit the [Moonlight Bioluminescence Snorkeling Tour](#) website.

How to get your Moonlight Bioluminescence Snorkeling Tour tickets

Follow the reservation instructions above and show your Go Cancun pass at the Moonlight Bioluminescence Snorkeling Tour admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

Tours depart daily at 7:30 pm.

Closings & Holidays

Operates year-round, weather permitting.

Reservations required

Reservations are required and same-day bookings are accepted by 1:00PM. Requests can be made via email or call: USA & Canada: 1 (800) 247-1641 Worldwide: 52 998 234 0870 OR +52 998 234 0871. Please provide the date of the tour, hotel details for pick up and your pass number(s) when requesting the reservation.

E-mail:

reef@totalsnorkelcancun.com

Getting There

Address

Hotel Pick-up from Hotel Zone Cancun
Cancun, Q.R. 77520
MX

One Day Avis Car Rental

Getting In: Pass will be scanned upon arrival at the time of check-in. Two passengers are required per rental. Each passenger must have a pass.

Requirements for Avis car rental Cancun:

- Minimum age 21. Surcharge for young drivers between 21 and 24 years of age.
- Credit card.
- Valid driving license
- Passport for International customers
- INE for Mexican citizens

For more information, visit the [Avis](#) website.

One Day Avis Car Rental Tickets help

Simply ask our help team if you have any questions.

There's no need for individual One Day Avis Car Rental payments, the rental is included with your Go Cancun pass along with 40+ popular attractions.

Hours of Operation

Cancun International Airport - AVIS Rental Car

24 Hours service - Daily

La Isla Shopping Mall - AVIS Rental Car

7:00AM to 10:00PM - Daily

Closings & Holidays

N/A

Reservations required

Reservations are required at least 24 hours in advance. You can book your reservations by email or you can call the following numbers – **Mexico:** 01 800 288 8888. **Worldwide:** +52 555 5888 888.

Please mention your Go Cancun Pass, the date of the rental, pick-up time and your pass number(s) when requesting the reservation.

E-mail:

reservaciones@avis.com.mx

Getting There

Address

- Cancun International Airport - AVIS Rental Car Aeropuerto Internacional, 77500 Cancún, Q.R.

Cancun, Q.R. 77500

MX

Open Bar at Congo Bar Cancun

Getting In: Present your pass(es) on arrival.

Hours of Operation

Daily: 9PM - 1AM

Closings & Holidays

N/A

Getting There

Address

Punta Nizuc - Cancún 210

Punta Cancun, Zona Hotelera

Cancun, Q.R. 77500

MX

Paradise SubSee Excursion at Paraiso Nizuc

Getting In: Present your pass at check-in for your tour.

Reservation Instructions: You can arrive for your experience day-of or make a reservation (**optional**). If you are going to make a reservation, requests must be made at least 72 hours in advance and will be confirmed within 24 hours of the requests. Requests can be made via email to reservaciones@aquaworld.com.mx. Please mention Go Cancun Pass, Paradise SubSee, and provide your pass number(s). You must have your pass(es) the day of your reservation.

Please Note: Pregnant women are not permitted on the ride. Entry does not include;

- \$12 USD marine park/ dock fee – A portion of your fee is destined to conservation of MUSA
- Photos

Hours of Operation

Monday - Sunday: 9:00AM, 11:00AM, 1:00PM, 3:00PM

Closings & Holidays

N/A

Getting There

Address

Boulevard Kukulcan km 15.3, Zona Hotelera
Cancun, Q.R. 77500
MX

Parasailing Adventure in Cancun

Getting In: You can arrive for your experience day-of or make a reservation (optional). There's no need for individual Parasailing Adventure in Cancun tickets, admission is included with your Go Cancun pass along with 40+ popular attractions.

Reservation Instructions: If you are going to make a reservation, requests must be made at least 12 hours in advance. Requests can be made via email to: fly@parasailcancun.com or call: Mexico: 01 800 220 5681 USA & Canada: 01 800 247 1641 Worldwide: + 52 998 234 0872 OR +52 998 234 0873. Please provide the date of the tour and your pass number(s) when requesting the reservation.

Hours of Operation

Open daily from 9:00 am-5:00 pm. (Last parasail at 4:45 pm).

Closings & Holidays

Open year-round, weather permitting.

Getting There

Address

Marina Adventure Bay
Boulevard Kukulcan Km 6.5. Playa Tortugas
Zona Hotelera, Q.R. 77500
MX

Reef, Turtle and Shipwreck Snorkeling Tour

Reservations are required.

Reservation Instructions: You can arrive for your experience day-of or you can make a reservation (optional). Requests can be made via email to reef@totalsnorkelcancun.com or call: USA & Canada: 1 (800) 247-1641 at least 12 hours in advance. Worldwide: 52 998 234 0870 OR +52 998 234 0871. Please provide the date of tour, hotel details for pick up and your pass number(s) when requesting the reservation.

Getting In: Present your pass(es) on arrival.

Please Note:

- Please note, round trip transportation is included within Cancun area. If you are staying outside of Cancun at Riviera Maya or Playa del Carmen, transportation is available but not included with this experience. You can purchase it for \$12 USD.
- Your tour includes a "Classic Snorkel Tube" and you can upgrade to a "Semi-Dry Snorkel Tube" for an extra \$10 USD
- Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in.
- Wear a swimsuit and bring a change of clothes to switch into at the end of your tour.
- Apply sunscreen prior to departure.

Hours of Operation

Daily tours at 9:00 am, 12:00 noon, and 2:30 pm.

Closings & Holidays

N/A

Getting There

Address

Hotel Pick Up
Cancun, Q.R. 77520
MX

Royal Garrafon Natural Reef Park Adventure in Isla Mujeres

Getting In: Follow the reservation instructions above and show your Go Cancun pass at the Royal Garrafon Natural Reef Park Adventure in Isla Mujeres admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Meeting Point: Playa Langosta. Must arrive 30 minutes before departure time. Operations days Tuesday to Sunday.

Departure Schedule:

Cancún to Isla Mujeres: 9:00 am

Isla Mujeres to Cancún: 5:30 pm

Royal Garrafon Natural Reef Park Adventure in Isla Mujeres tickets help

Simply ask our help team if you have any questions.

Hours of Operation

Tuesday-Sunday: 9:00AM ferry departure.

Please arrive at least 30 minutes prior to your ferry service.

Closings & Holidays

Closed Mondays.

Reservations required

Reservation requests can be sent via at least 24 hours in advance. All requests should include Go Cancun, Royal Garrafon, and your pass number(s).

Please Note: A \$13 dock and sea life preservation fee is due at check-in for this activity. If you choose to visit on the same day, another Dolphin Discovery activity located in Cancun or Isla Mujeres, your subsequent dock and sea life preservation fee(s) will be waived.

E-mail:

gocancuncard@dolphindiscovery.com

Getting There

Address

Playa Langosta
Boulevard Kukulcán Km 5
Cancun, Q.R. 77500
MX

Shopping Tour in Cancun

Getting In: Present your pass(es) upon arrival.

Please Note: Both shopping plazas are popular places for tourists, so be aware that it may get crowded during peak times of the day.

For more information, visit the [Shopping Tour in Cancun](#) website.

How to get your Shopping Tour in Cancun tickets

Follow the reservation instructions above and show your Go Cancun pass at the Shopping Tour in Cancun admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

N/A

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1893

Getting There

Address

Blvd. Kukulcan km 12.5
La Isla, Zona Hotelera
Cancun, Q.R. 77500
MX

Shopping Tour in Playa del Carmen

Getting In: Present your pass(es) on arrival.

Please Note: Since Fifth Avenue is a very popular tourist strip, please be aware that it will be busy and full of people – stay with your guide.

For more information, visit the [Shopping Tour in Playa del Carmen](#) website.

How to get your Shopping Tour in Playa del Carmen tickets

Follow the reservation instructions above and show your Go Cancun pass at the Shopping Tour in Playa del Carmen admission counter and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Hours of Operation

N/A

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1893

Getting There

Address

Calle Quinta Avenida
Playa del Carmen, Q.R. 77710
MX

Snorkel Native Park Admission

Visitors over six years old will be required to wear face masks when inside any indoor facility.

Getting In: Present your pass(es) at the admissions desk. Please arrive 20 minutes before the scheduled tour departure

Please Note:

- Due to the new Sea Life Conservation, the use of sunscreen is banned at this attraction. Please note that sunscreen is not allowed on the premises.
- This attraction does not include transportation, food or beverages.
- Please arrive 20 minutes before the scheduled tour departure
- Dock fee and reef conservation tax (total \$10.00 USD per person) due at check-in. Swimsuit, sunglasses, dry clothes, a towel, and cash.

Hours of Operation

Monday - Sunday: 9:00AM and 12:00PM

Closings & Holidays

N/A

Getting There

Address

Carretera Federal Cancun-Tulum Km 27.5 Bahia Petempich
Puerto Morelos
Cancun, Q.R. 77580
MX

Snorkel in Musa Nizuc plus Subsee Experience

Reservation Instructions: You can arrive for your experience day-of or make a reservation (**optional**). If you are going to make a reservation, requests must be made at least 72 hours in advance and will be confirmed within 24 hours of the requests. Requests can be made via email to reservaciones@aquaworld.com.mx. Please mention Go Cancun Pass, Paradise Island Adventure, and provide your pass number(s). You must have your pass(es) the day of your reservation.

Getting In: Present your pass at check-in for your tour.

Please Note: Pregnant women are not permitted on the ride. This excursion does NOT Include;

- \$12 USD marine park/ dock fee – A portion of your fee is destined to conservation of MUSA
- Photos

Hours of Operation

Monday - Sunday : 9:00AM, 11:00AM, 1:00PM

Closings & Holidays

N/A

Getting There

Address

Boulevard Kukulcan km 15.3
Zona Hotelera
Cancun, Q.R. 77500
MX

Textures of Mexico: Cancun Street Food & Local Market Day Tour

Getting In: Present your pass(es) upon arrival.

Please Note: Vegetarian substitutions are available. Please notify us of serious allergies. Restrooms are available during the experience. Small groups of no more than 10 guests per guide.

There's no need for individual Textures of Mexico: Cancun Street Food & Art plus Local Market Day Tour tickets, admission is included with your Go Cancun pass along with 40+ popular attractions.

For more information, visit the [Cancun Food Tours](#) website.

Textures of Mexico: Cancun Street Food & Art plus Local Market Day Tour tickets help

Simply ask our help team if you have any questions.

Hours of Operation

Monday to Saturday at 9:00am and 5:00pm

Closings & Holidays

N/A

Reservations required

Reservations must be made at least 12 hours in advance. Requests can be made via email (taco@cancunfoodtours.com) or by phone (+52 998 234 0880). Please provide the date of the tour, the hotel to pick up from, and your pass number(s) when requesting the reservation.

If staying in Playa del Carmen or Riviera Maya, transportation is not included in your ticket. You can purchase round-trip transportation from both locations for around \$17 USD.

E-mail:

taco@cancunfoodtours.com

Phone:

+52 998 234 0880

Getting There

Address

Palacio Municipal
Carr. Cancún - Tulum 5, 5,
Cancun, Q.R. 77500
MX

Tulum Express Tour with hotel pickup

Getting In: Just show your Go Cancun pass upon arrival at the Tulum Express Tour with hotel pickup and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Please Note: Hotel pickup is included in Cancun, Riviera Maya, and Playa del Carmen.

Tips for taking the Tulum Express Tour

- Wear comfortable clothes and shoes.
- Pack a swimsuit and sunscreen.
- Bring a camera for those beautiful sights.

Tulum Express Tour tickets help

Simply ask our help team if you have any questions.

Hours of Operation

N/A

Closings & Holidays

N/A

Reservations required

Please email Simplex at jpf@simplexdmc.com or Call/Text/WhatsApp +52 1 984 114 1893 to reserve your spot at least 24 hours in advance. Please provide your pass number(s) and date of the tour when submitting the reservation request.

E-mail:

jpf@simplexdmc.com

Phone:

+52 1 984 114 1893

Getting There

Address

Carretera Federal
Cancun - Chetumal Km 230, 307
Cancun, Q.R. 77780
MX

Two-hour open bar at Señor Frog's

Attraction status as of Mar 23, 2021: Unavailable due to Covid

Getting In: Present your pass(es) on arrival.

Hours of Operation

Daily, 12:00 noon - till...

Closings & Holidays

Not valid after 9:00 pm on Sundays.

Getting There

Address

Blvd Kukulcan km 9.5
Zona Hotelera
Cancun, Q.R. 77500
MX

Underwater Museum Snorkel at Paraiso Nizuc

Reservation Instructions: You can arrive for your experience day-of or you can make a reservation. If you are going to make a reservation, please contact Aquaworld at least 72 hours in advance. Requests can be made via email to reservaciones@aquaworld.com.mx. Please mention Go Cancun pass, Paradise Snorkel Tour, and provide your pass number(s). You must have your pass(es) the day of your reservation.

Getting In: Just show your Go Cancun pass at the Aquaworld check-in and you're in – there's no need to purchase individual tickets at any of the Cancun attractions included on your pass.

Please Note: Pregnant women are not permitted on the ride. Entry does not include;

- \$12 USD marine park/dock fee – a portion of your fee is destined to the conservation of MUSA
- Photos

Hours of Operation

Tours Daily, 9:00 am, 11:00 am, 1:00 pm

Closings & Holidays

N/A

Getting There

Address

Aquaworld Marina
Boulevard Kukulcan km 15.3
Cancun, Q.R. 77500
MX

Ventura Pass at Ventura Park

Getting in: present your pass at the ticket office.

Hours of Operation

Daily 10AM - 5.30PM

Closings & Holidays

N/A

Getting There

Address

Blvd. Kukulcan Km. 25 Hotel Zone
Cancun, Q.R. 77500
MX
