# civitatis

# What devices support our eSIM?

In the following table, you'll find a list of mobile phones that are compatible with the eSIM card:

# **APPLE\***

- iPhone 15
- iPhone 15 Plus
- iPhone 15 Pro
- iPhone 15 Pro Max
- iPhone 14
- iPhone 14 Plus
- iPhone 14 Pro
- iPhone 14 Pro Max
- iPhone 13
- iPhone 13 Mini
- iPhone 13 Pro
- iPhone 13 Pro Max
- iPhone 12
- iPhone 12 Mini
- iPhone 12 Pro
- iPhone 12 Pro Max
- iPhone 11
- iPhone 11 Pro
- iPhone 11 Pro Max
- iPhone XS
- iPhone XS Max
- iPhone XR
- iPhone SE (2020)
- iPhone SE (2022)
- iPad Air (3rd generation)
- iPad Air (4th generation)
- iPad Air (5th generation)
- iPad Pro 11-inch (1st generation)
- iPad Pro 11-inch (2nd generation)
- iPad Pro 11-inch (3rd generation)
- iPad Pro 11-inch (4th generation)
- iPad Pro 12.9-inch (3rd generation)
- iPad Pro 12.9-inch (4th generation)
- iPad Pro 12.9-inch (5th generation)
- iPad Pro 12.9-inch (6th generation)

- iPad (7th generation)
- iPad (8th generation)
- iPad (9th generation)
- iPad (10th generation)
- iPad Mini (5th generation)
- iPad Mini (6th generation)
- \*The following Apple devices DO NOT have eSIM capability:
- iPhone devices from Mainland China.
- iPhone devices from Hong Kong and Macao (except for the iPhone 13 Mini, iPhone 12 Mini, iPhone SE 2020, and iPhone XS).
- \*Only iPad devices with Wi-Fi + Cellular features are supported.
- \*For iPhones and iPads purchased in TURKEY:
- If you're setting up your device for the first time after June 23, 2020, your eSIM will activate after installation. Contact your carrier if you don't have eSIM enabled.
- For devices set up before the above date, follow the steps in this <u>link</u> to activate your eSIM. The procedure may require you to erase your device's data please make sure you back up your device beforehand.

#### **SAMSUNG\***

- Galaxy S23 FE\*
- Galaxy A54 5G\*
- Galaxy S23\*
- Galaxy S23+\*
- Galaxy S23 Ultra\*
- Galaxy S22 5G\*
- Galaxy S22+ 5G\*
- Galaxy S22 Ultra 5G\*
- Galaxy S21 5G\*
- Galaxy S21+ 5G\*
- Galaxy S21 Ultra 5G\*
- Galaxy S20 5G\*
- Galaxy S20\*
- Galaxy S20+\*
- Galaxy S20+ 5G\*
- Galaxy S20 Ultra\*
- Galaxy S20 Ultra 5G\*
- Galaxy Z Flip
- Galaxy Z Flip 3 5G
- Galaxy Z Flip 4

- Galaxy Z Flip 5
- Galaxy Z Fold
- Galaxy Z Fold 2
- Galaxy Z Fold 3
- Galaxy Z Fold 4
- Galaxy Z Fold 5
- Galaxy Note 20
- Galaxy Note 20 5G
- Galaxy Note 20 Ultra
- Galaxy Note 20 Ultra 5G
- \*Most Samsung Galaxy devices purchased in South Korea do not support eSIMs, except for the Galaxy S23, S23+, S23 Ultra, Z Flip4, Z Fold4, Z Flip5, Z Fold5, A54 5G, and Galaxy S23 FE.
- \*Galaxy A54 5G eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your Galaxy A54 5G device is eSIM-capable.
- \*The following Samsung Galaxy devices DO NOT have eSIM capability:
- All Galaxy devices originating from China, Hong Kong, and Taiwan.
- All Galaxy FE "Fan Edition" models, except the Galaxy S23 FE.
- USA models of the Galaxy S20, S21\*, and Note 20 Ultra.

\*Galaxy S21 series devices (with the exception of FE models) from Canada and the USA may have eSIM capability as long as the One UI 4 update is installed. Please get in touch with your carrier or device manufacturer to confirm that your Samsung device is eSIM-capable.

#### **GOOGLE PIXEL**

- Pixel 8 Pro
- Pixel 8
- Pixel Fold
- Pixel 7 Pro
- Pixel 7a
- Pixel 7
- Pixel 6 Pro
- Pixel 6a
- Pixel 6
- Pixel 5a
- Pixel 5
- Pixel 4a
- Pixel 4
- Pixel 4 XL
- Pixel 3 & 3 XL\*

• Pixel 3a & 3a XL\*

\*The following Google Pixel devices DO NOT have eSIM capability:

- Pixel 3 models originating from Australia, Taiwan, and Japan, and those purchased with service from US or Canadian carriers other than Sprint and Google Fi.
  - Pixel 3a models purchased in South East Asia and with Verizon service.

#### **HAMMER\***

- Explorer PRO
- Blade 3
- Blade 5G
- myPhone NOW eSIM
- myPhone Hammer Construction

\*eSIM support is only available in certain regions. Please contact your carrier or device manufacturer to confirm that your Hammer device is eSIM-capable.

#### **HONOR\***

- Magic5 Pro
- Magic4 Pro
- Honor 90

\*eSIM support is only available in certain regions. Please contact your carrier or device manufacturer to confirm that your Honor device is eSIM-capable.

#### **HUAWEI**

- P40
- P40 Pro\*
- Mate 40 Pro

\*The following HUAWEI devices DO NOT have eSIM capability:

- Huawei P40 Pro+
- All Huawei devices purchased in China are not eSIM capable.

#### **MOTOROLA\***

- Moto G54
- Edge 40 Neo
- Edge 40 Pro
- Edge+
- Razr 40 Ultra
- Razr 2022

- Razr 2019
- Razr 5G
- G53 5G

\*eSIM support is only available in certain regions. Please contact your carrier or device manufacturer to confirm that your Motorola device is eSIM-capable.

#### **NOKIA\***

- G60
- XR21
- X30

\*eSIM support is only available in certain regions. Please contact your carrier or device manufacturer to confirm that your Nokia device is eSIM-capable.

#### **ONEPLUS\***

- OnePlus 12
- OnePlus 11

\*eSIM support is only available in certain regions. Please contact your carrier or device manufacturer to confirm that your OnePlus device is eSIM-capable.

## OPPO\*

- Reno6 Pro 5G
- A55s 5G
- Find N2 Flip
- Find X3 Pro
- Find X5
- Find X5 Pro
- Reno A

\*eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your Oppo device is eSIM-capable.

#### **RAKUTEN\***

- Rakuten Big
- Rakuten Big S
- Rakuten Mini
- Rakuten Hand

\*eSIM support is only available in Japan and certain regions. Please contact your carrier or device manufacturer to confirm that your Rakuten device is eSIM-capable.

#### **SHARP\***

- AQUOS Sense 8
- AQUOS Sense 7
- AQUOS Sense 6
- AQUOS Sense 4 Lite
- AQUOS R8 Pro
- AQUOS R8
- AQUOS R7
- AQUOS R6
- AQUOS Wish
- AQUOS Zero 6

\*eSIM support is only available in Japan and certain regions. Please contact your carrier or device manufacturer to confirm that your Aquos device is eSIM-capable.

#### **SONY\***

- Xperia 1 V
- Xperia 1 IV
- Xperia 5 IV
- Xperia 10 III Lite
- Xperia 10 IV\*

\*eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your Xperia device is eSIM-capable.

\*Sony Xperia 10 IV eSIM support is only available in Europe. Please contact your carrier or device manufacturer to confirm that your Sony Xperia 10 IV device is eSIM-capable.

#### VIVO\*

- X90 Pro\*
- V29 (European Version)\*
- V29 Lite 5G (European Version)\*

\*eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your vivo device is eSIM-capable.

#### XIAOMI\*

- 14 Pro
- 13T
- 13T Pro
- 13
- 13 Pro
- 13 Lite
- 12T Pro
- Redmi Note 11 Pro 5G\*

\*eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your Xiaomi device is eSIM-capable.

\*Redmi Note 11 Pro 5G eSIM support is only available in Japan. Please contact your carrier or device manufacturer to confirm that your Redmi Note 11 Pro 5G device is eSIM-capable.

#### **OTHERS\***

- Nuu Mobile X5
- Gemini PDA 4G+Wi-Fi
- Fairphone 4

\*eSIM availability may vary depending on country/region and carrier. Please contact your carrier or device manufacturer to confirm that your device is eSIM-capable.

#### WINDOWS 10\*/ WINDOWS 11 LAPTOPS

#### **ACER**

- Acer Swift 3
- Acer Swift 7
- Acer TravelMate P2
- Acer TravelMate Spin P4
- Acer TravelMate P6

## **ASUS**

- ASUS Mini Transformer T103HAF
- ASUS NovaGo TP370QL
- ASUS Vivobook Flip 14 TP401NA

#### **DELL**

- Dell Latitude 7440
- Dell Latitude 7210 2-in-1
- Dell Latitude 9410
- Dell Latitude 7310
- Dell Latitude 7410
- Dell Latitude 9510
- Dell Latitude 5410
- Dell Latitude 5411
- Dell Latitude 5511

#### HP

• HP Elitebook G5

- HP Probook G5
- HP Zbook G5
- HP Spectre Folio 13

## **LENOVO**

- ThinkPad X1 Titanium Yoga 2 in 1
- ThinkPad X1 Carbon Gen 9
- ThinkPad X1 Fold
- ThinkPad X1 Nano
- ThinkPad X12 Detachable
- Lenovo Flex 5G
- Lenovo Yoga C630
- Lenovo Miix 630
- Lenovo Yoga 520
- Lenovo Yoga 720 (2-in-1 models)

## **SURFACE\***

- Surface Pro 9
- Surface Go 3
- Surface Pro X
- Surface Duo 2
- Surface Duo

<sup>\*</sup>For Windows 10: Your PC needs to have Windows 10 version 1703 or later for you to use an eSIM. The device also needs to be LTE-ready.

<sup>\*</sup>Surface: Any AT&T-locked devices will not support eSIMs. If your device was purchased through another carrier, the carrier may have disabled eSIM capability in the Surface Duo. Please contact the carrier to confirm.