

Guide to Downloading your Ticketmaster Tickets

- **Receive the email with your tickets**

Broadway Inbound will send you an email with the tickets, including the **order code and product**, from yourtickets@broadwayinbound.com.

This email will have instructions to receive your tickets, as well as a **link to Ticketmaster**.

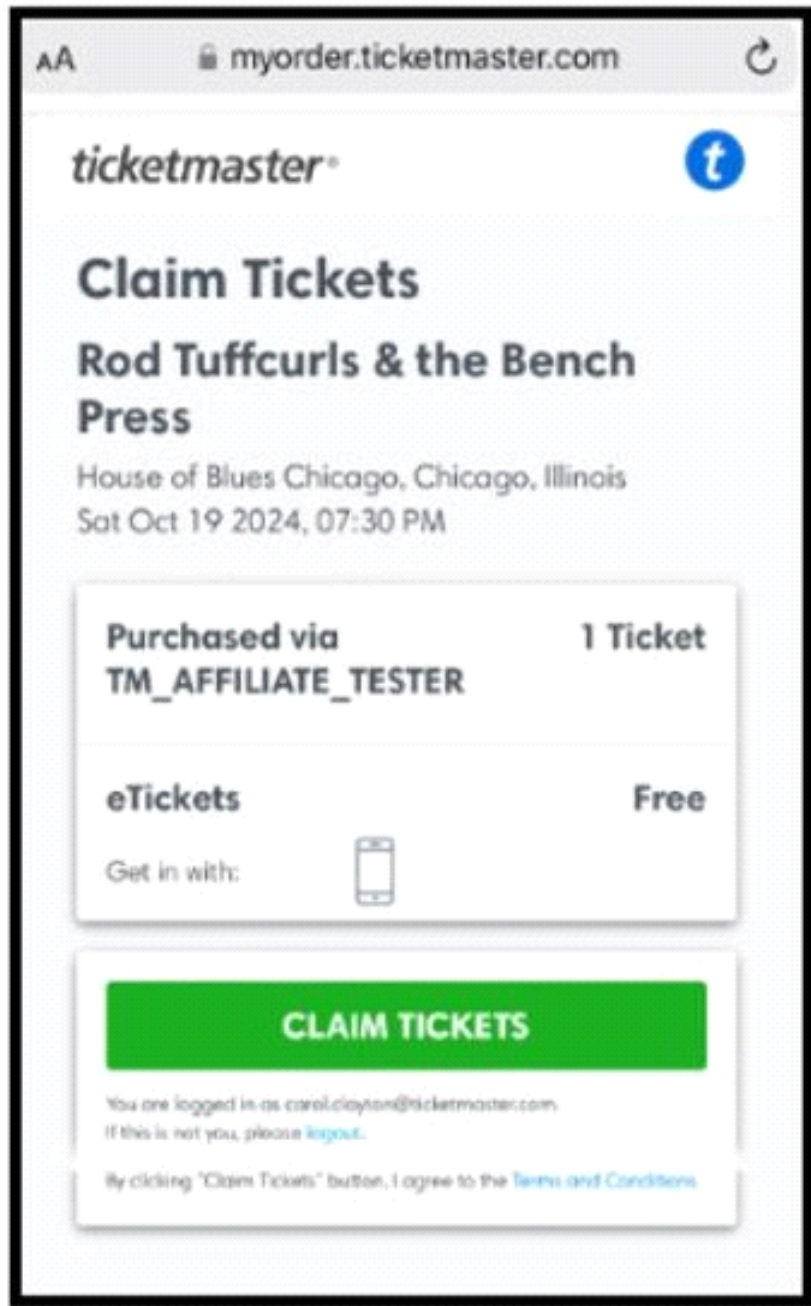
In addition, you'll receive a **second verification email directly from Ticketmaster**, which will include the same link to access your tickets.

- **Access the page to claim your tickets**

Click on the **link included in the claim email**.

The link will take you to the Ticketmaster page where you can **claim and access your tickets**.

The page will look like this:

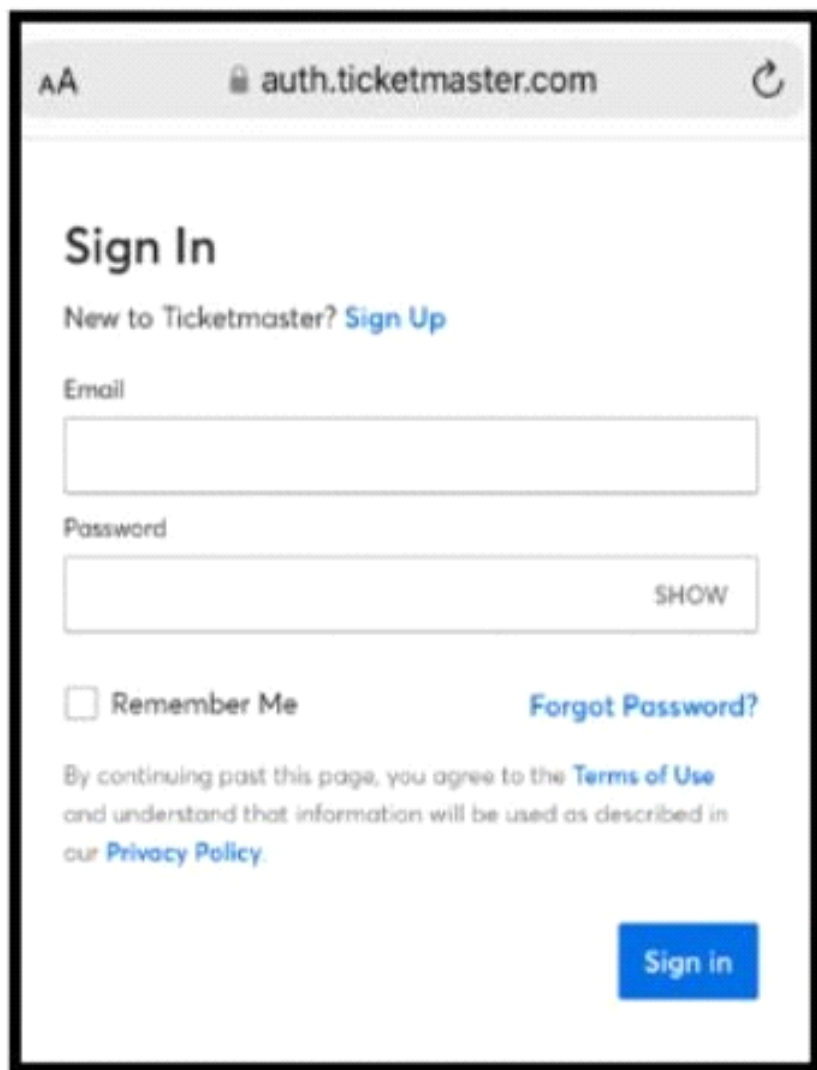


- **Log in to Ticketmaster**

Once you're on the Ticketmaster page:

- **If you already have a Ticketmaster account:** log in using your usual credentials.
- **If you don't have an account:** you'll need to create a new account.

Important: You must **use the same email address you used to make your purchase on Civitatis.com**. This is crucial so that Ticketmaster can link the tickets to your reservation.

A screenshot of the Ticketmaster authentication page. The browser address bar shows 'auth.ticketmaster.com'. The page title is 'Sign In'. Below the title, it says 'New to Ticketmaster? Sign Up'. There are two input fields: 'Email' and 'Password'. The 'Password' field has a 'SHOW' button to its right. Below the input fields, there is a checkbox labeled 'Remember Me' and a link 'Forgot Password?'. A paragraph of text states: 'By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in our Privacy Policy.' At the bottom right, there is a blue 'Sign in' button.

- **Access your tickets**

Once you've logged in, **your tickets will be available in your Ticketmaster account**.

You can access them in the following ways:

- **From the Ticketmaster mobile app**, if you have it installed.
- **From the Ticketmaster website**, by logging in to your account.
- **By adding them to Apple Wallet**, so they're easily accessible on your device.

We recommend adding your tickets to Apple Wallet before heading to the stadium so you can access them quickly.

⚠ IMPORTANT INFO

SafeTix uses a dynamic barcode that changes periodically, so screenshots of the tickets are not valid for stadium entry.

To gain entry, you must display the ticket directly from your Ticketmaster account, the corresponding app, or your Apple Wallet.

