



 Alex, your booking is confirmed.

You'll have to show the voucher either on your mobile phone or printed.

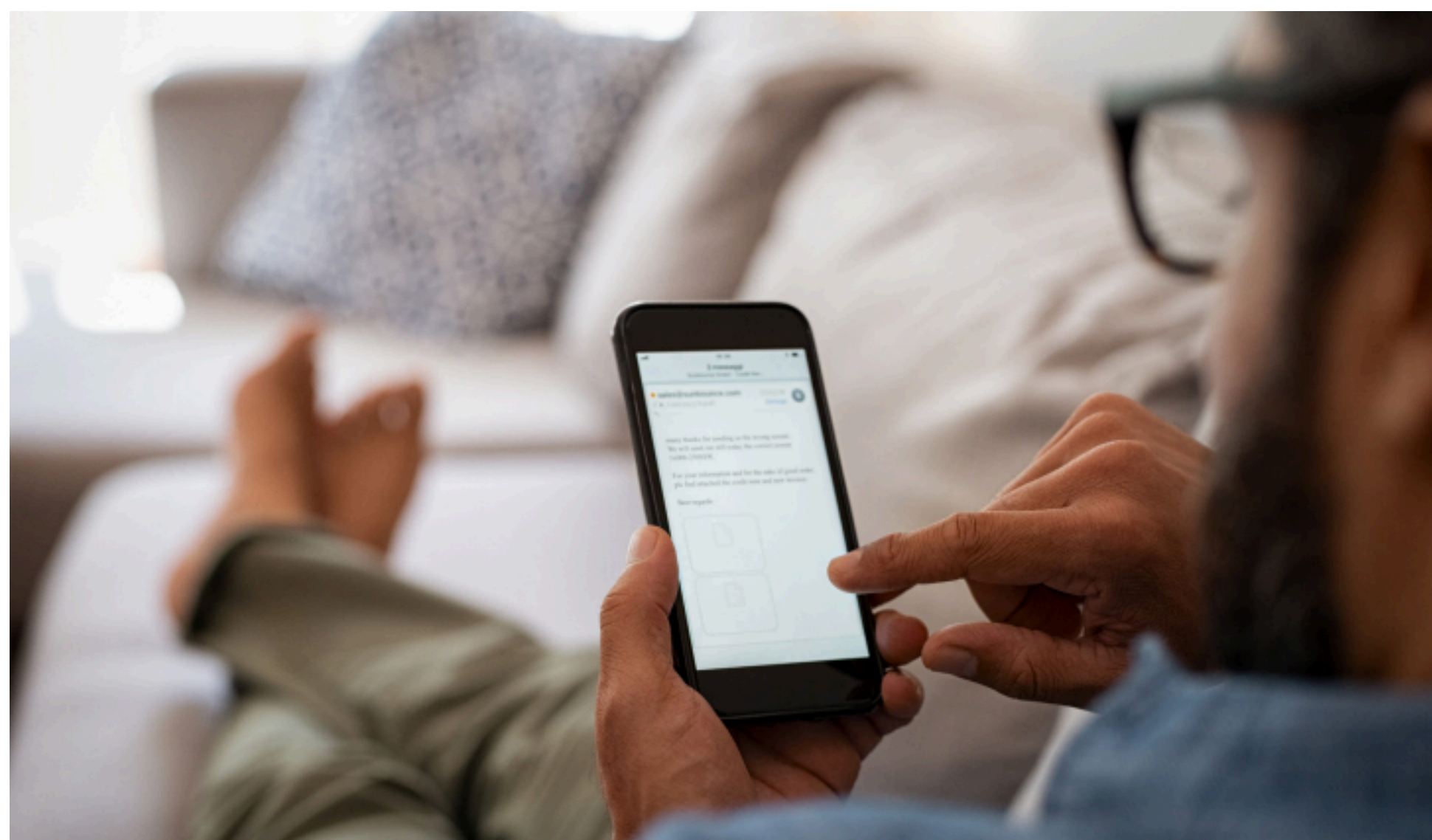
[View voucher](#)



Free Walking Tour of Melbourne

Thursday, August 29, 2024
10:00 (10:00 am)
1 person
At the cross between Swanston Street and Flinders Street under the clocks [How to get there](#)

Booking: **A24264879**

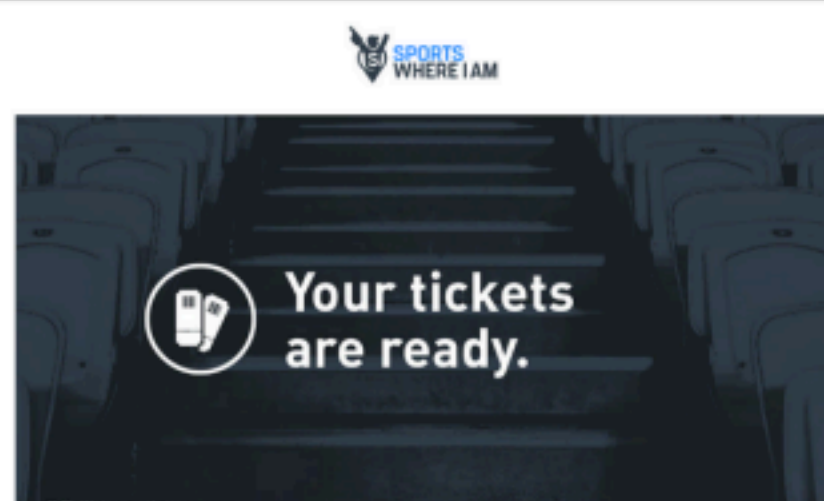


1. Your Booking Confirmation is NOT your ticket.

Your tickets and instructions on how to accept and access your tickets will be sent directly to the email address you entered when making your Civitatis booking.

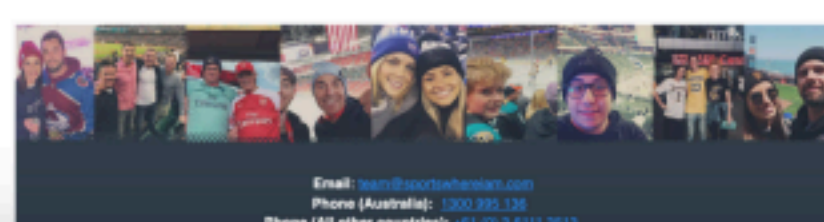
2. Check Your Emails

You will find ticketing and important information relating to your tickets directly in your inbox.



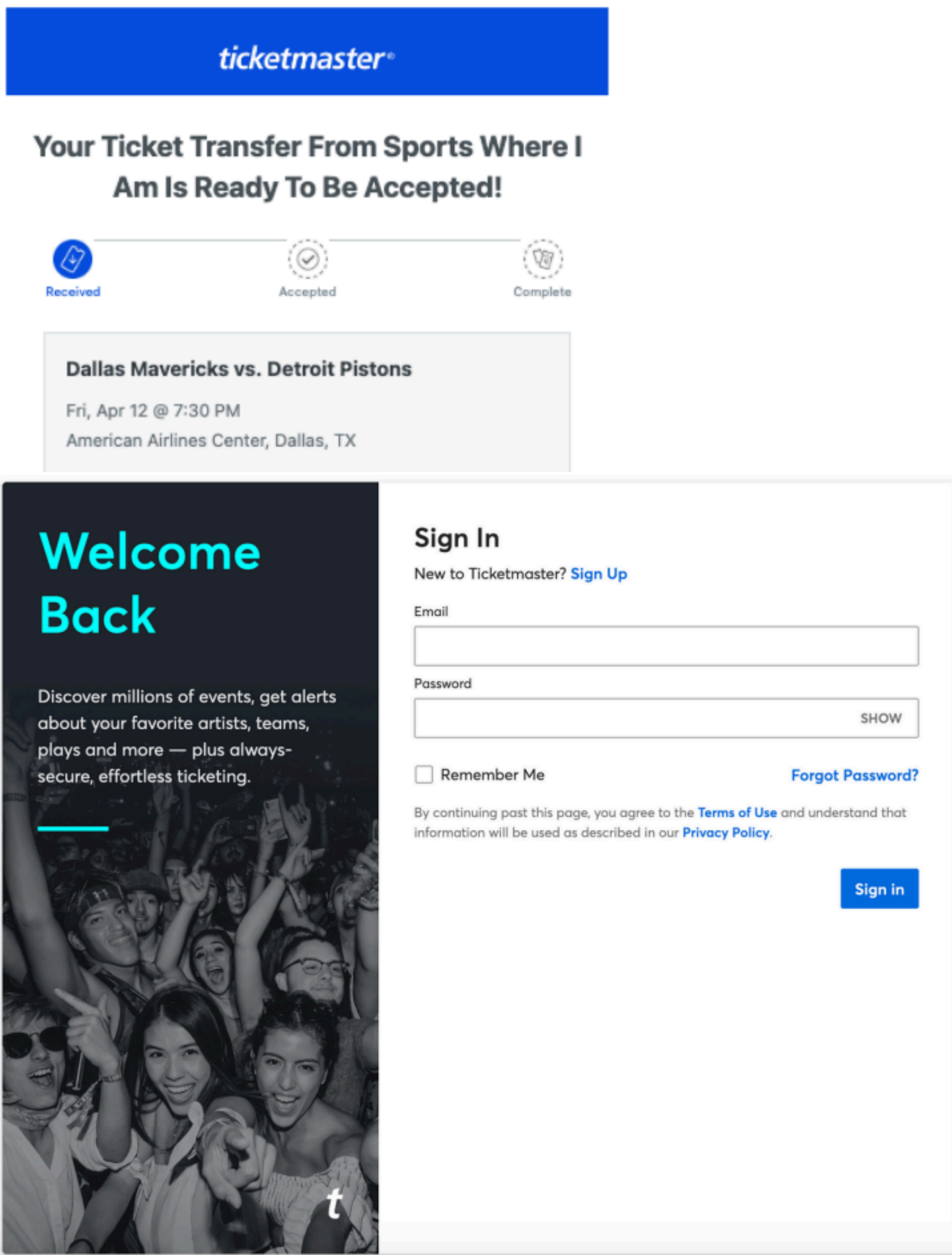
Hi Leona Lang,
Your tickets for the following event (from booking LN7C68) are ready!
Miami Marlins vs. New York Mets
LoanDepot Park, 1501 Marlins Way, Miami at 2023-09-19 18:40
Section: SEC40
Qty: 2

Instructions for your tickets:
PLEASE NOTE: YOUR GETYOURGUIDE QR CODE WON'T GET YOU IN - PLEASE FOLLOW THE BELOW INSTRUCTIONS TO ACCESS YOUR TICKET.
Your tickets are Mobile Entry tickets. Please have your smart device on hand to enter this event. You do not need to print these tickets and screenshots will not get you into your event.
STEP 1: On your mobile device, download the MLB Ballpark App, follow this link (don't forget to verify your email address when signing up): <https://www.mlb.com/apps/ballpark>
STEP 2: Click on the ticket transfer link below to accept your tickets into your account:
<https://mlb.com/3f0m1axY>
Once you accept, you will be able to use your mobile device to scan your tickets at the gate of your event using the Official MLB Ballpark app.
PLEASE NOTE: SCREENSHOTS WON'T GET YOU IN, PLEASE USE THE MLB BALLPARK APP TO ACCESS YOUR TICKETS.
Enjoy the Game!
Questions?
If you have any questions please don't hesitate to contact us via the details below:



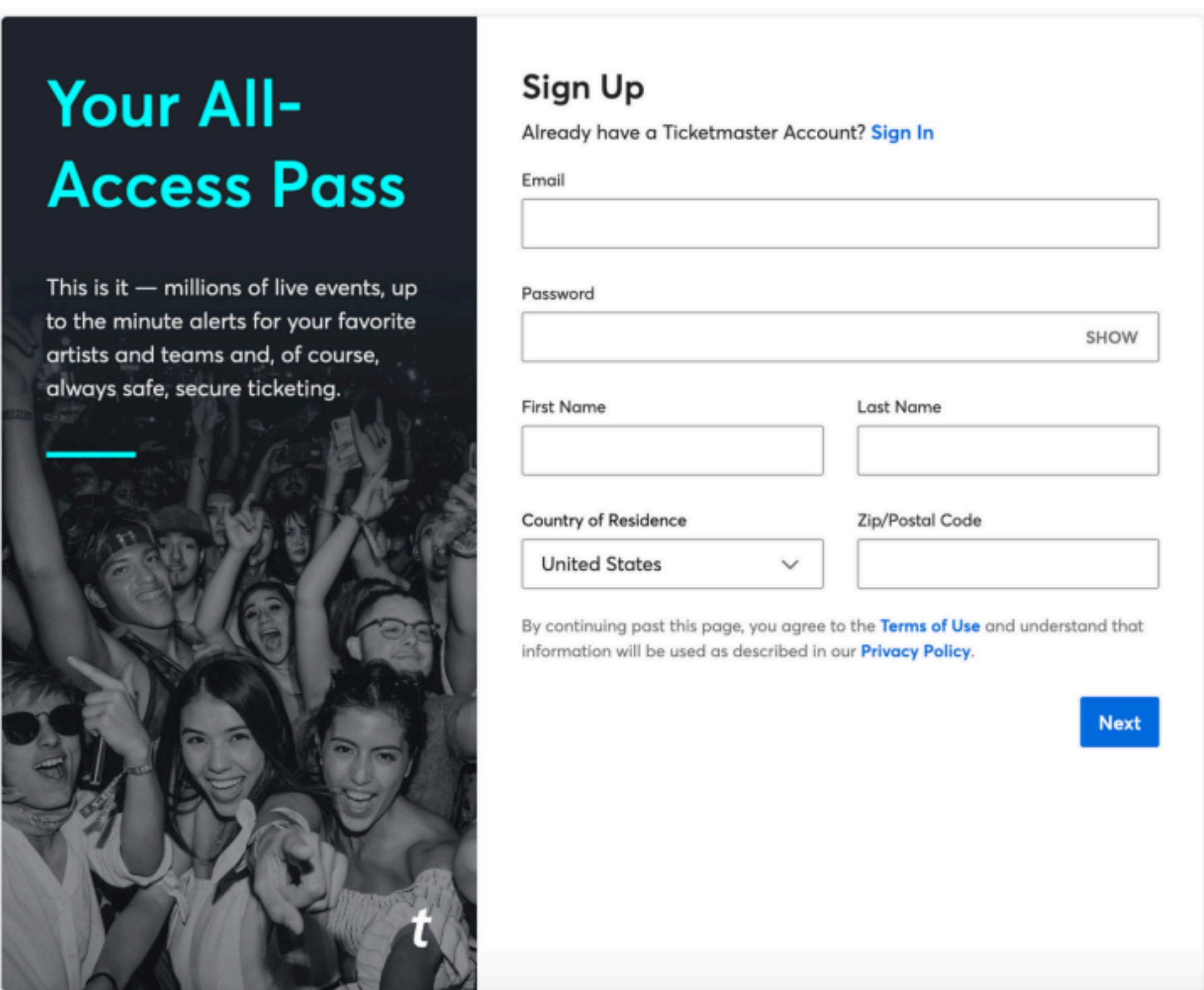
3. Sports Where I Am confirmation

You will receive an email from Sports Where I Am, confirming your seat location, information about accessing your tickets and expected delivery timeframes. For Ticketmaster, this can be up to 72 hours before the event.



4. Ticketmaster Ticket Acceptance Email

When your tickets are ready, Ticketmaster will send you an email asking you to accept your tickets. You can do this by clicking the Accept Tickets link in the email.



5 (a). Log in to Ticketmaster

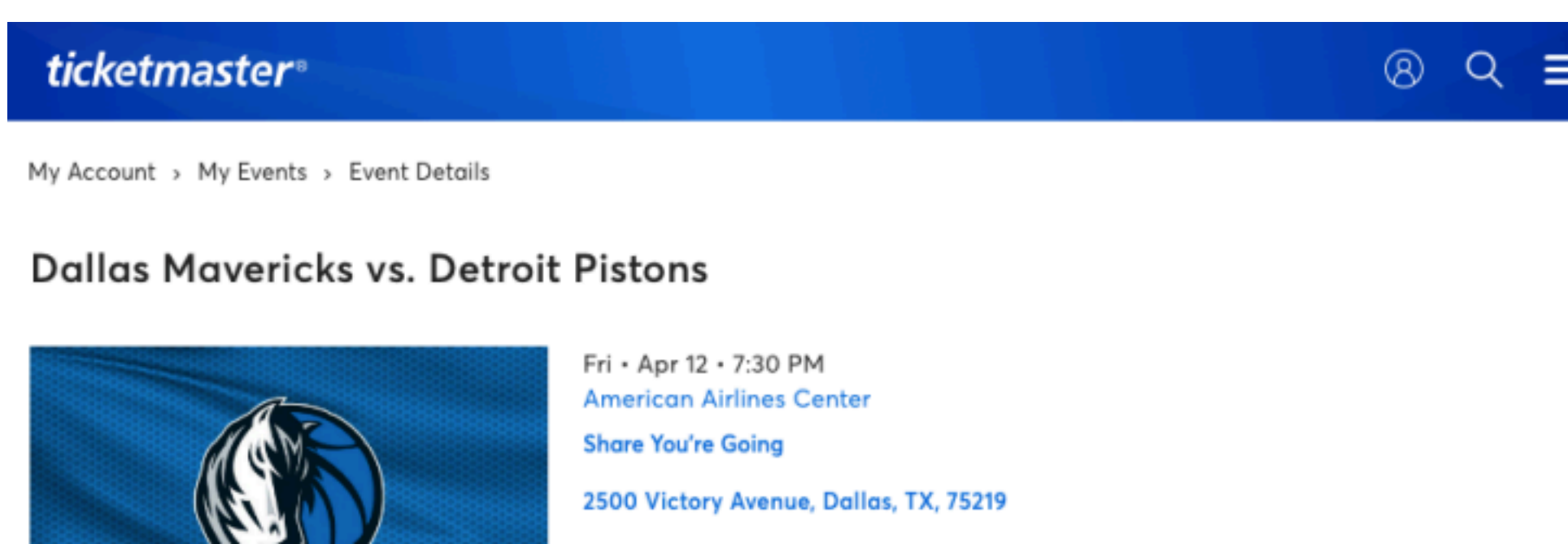
If you have an existing Ticketmaster account, sign in using your credentials at the log in screen.

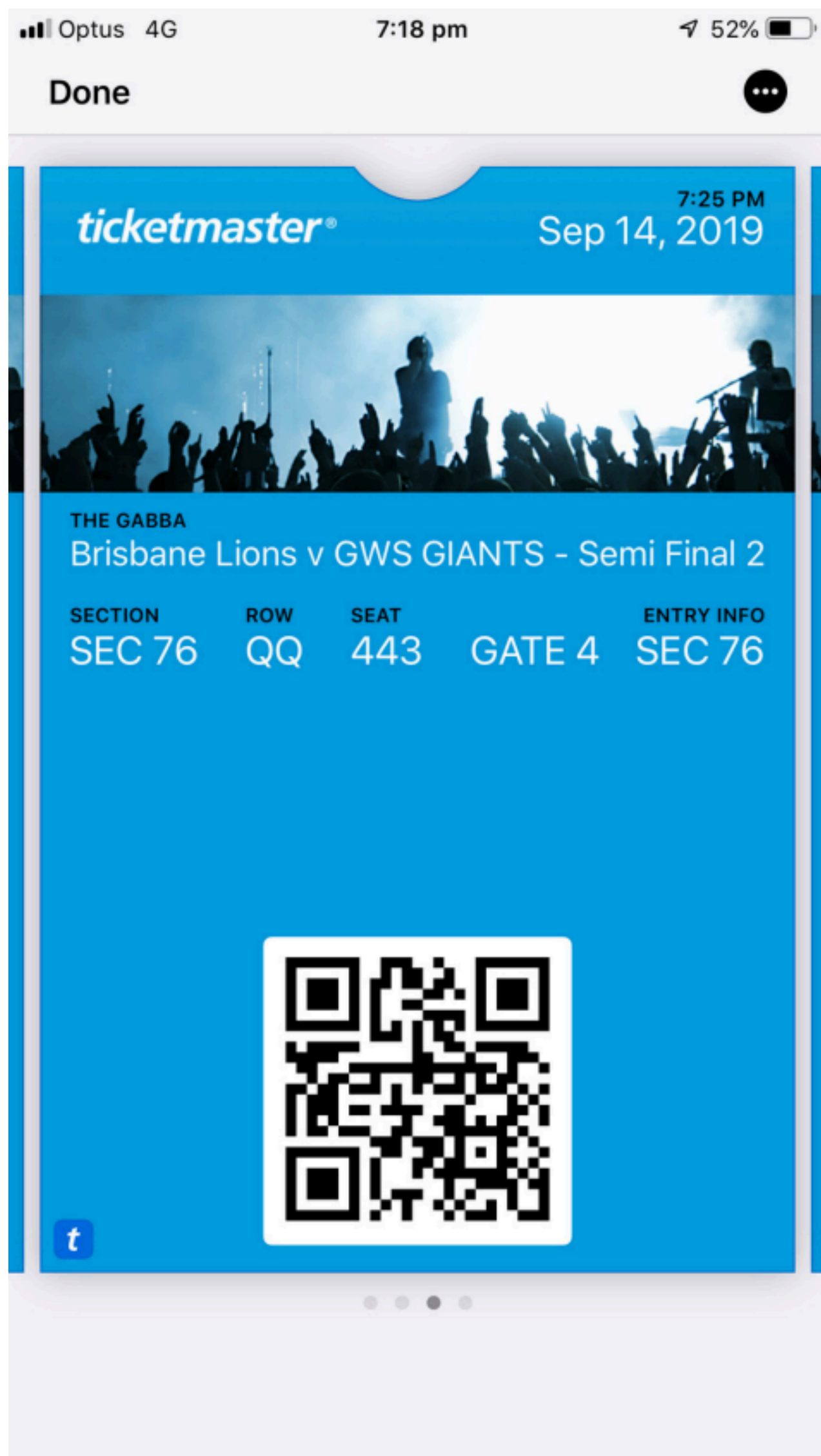
5 (b). Sign up for Ticketmaster

If you don't have an existing Ticketmaster account, you will need to quickly sign up for one by completing the fields on the sign up screen. You will receive another email to confirm your new account and then you're ready to go.

6. Access Tickets

Now that you've accepted your tickets, in the "My Events"





menu of your Ticketmaster account (visible in the app and on your mobile browser), you will be able to see and access your ticketing for entry into the event.

7. Present Ticket at Venue

Now that you are able to access your mobile ticket, load this up via your Ticketmaster account in either the Ticketmaster App or your mobile browser while at the venue for scanning and access into the event. You can also add this to your Google or Apple Wallet for easy access at the time of entry.

All venues that use mobile ticketing have Free WiFi available at the gates, so you will be able to access your ticketing at any time while at the venue.