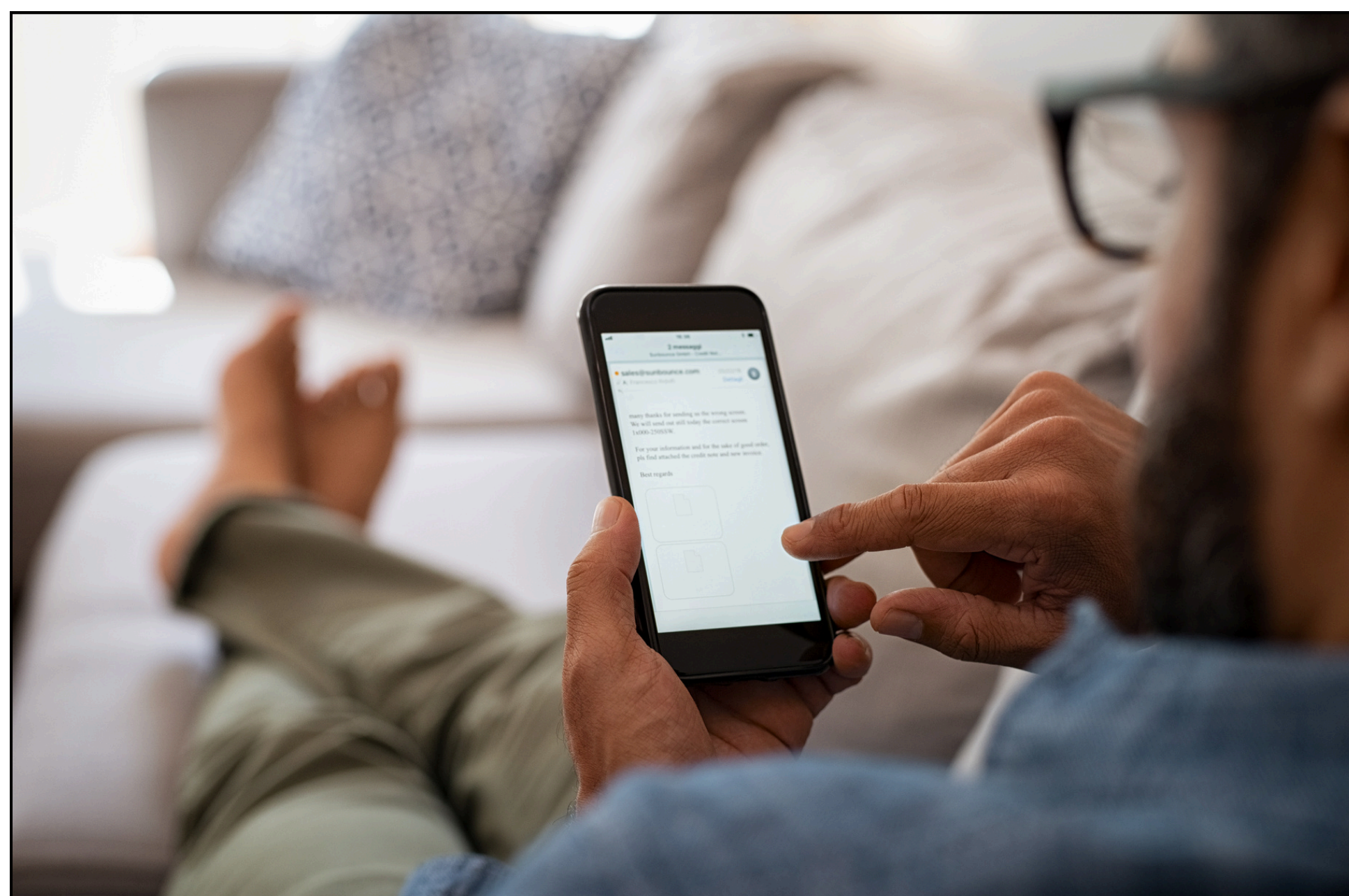


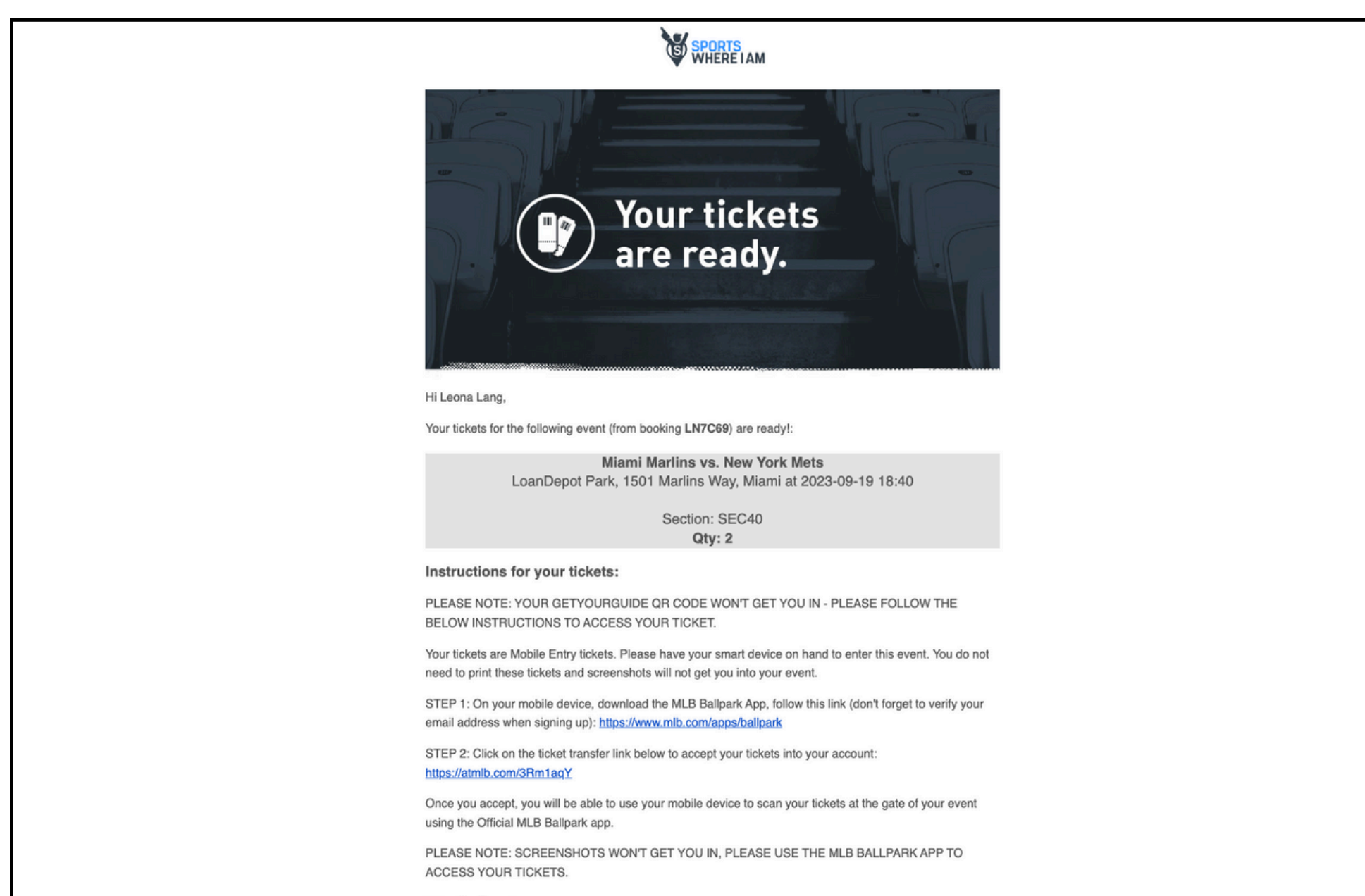
### 1. Your Booking Confirmation is NOT your ticket.

Your tickets and instructions on how to accept and access your tickets will be sent directly to the email address you entered when making your Civitatis booking.



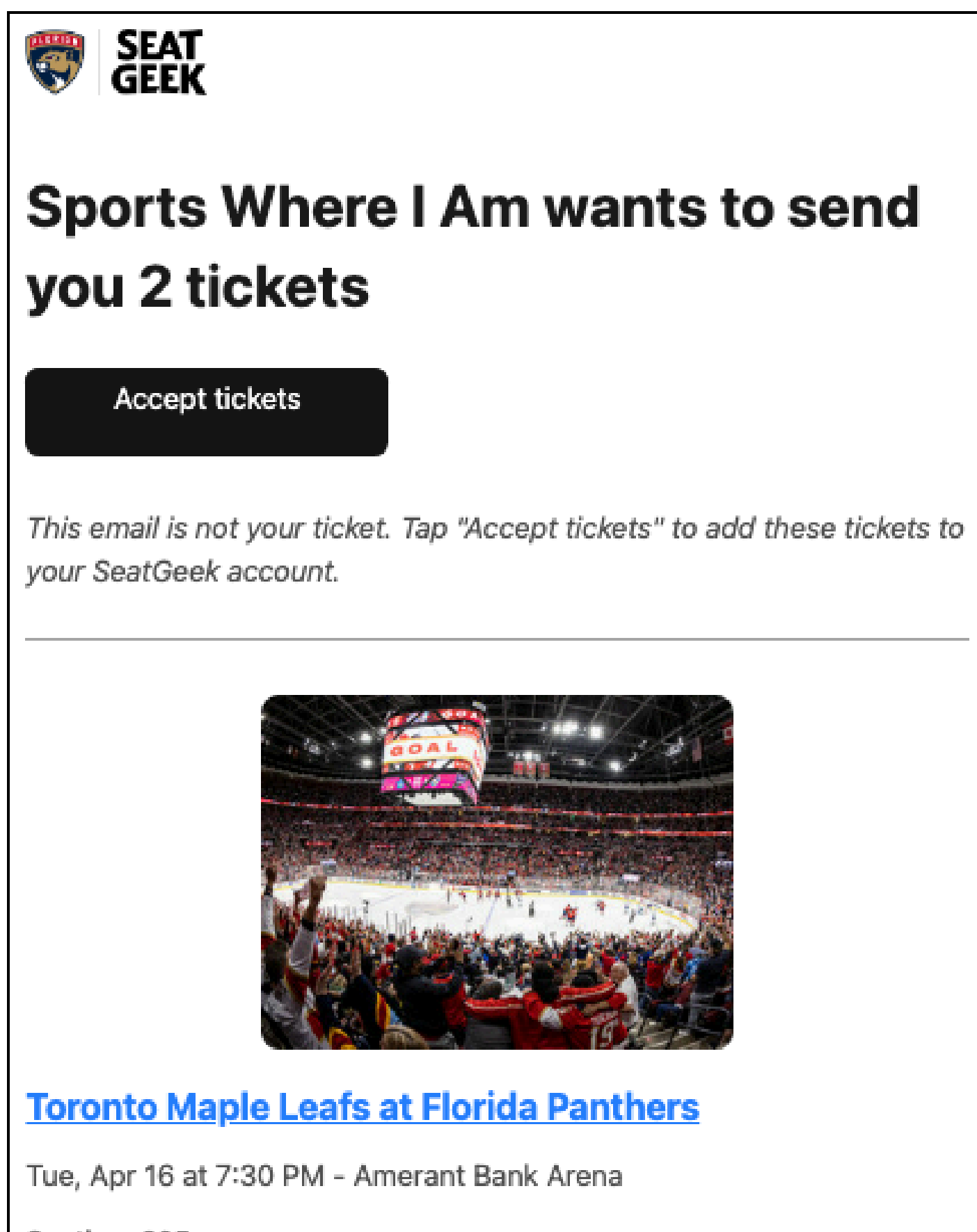
### 2. Check Your Emails

You will find ticketing and important information relating to your tickets directly in your inbox.



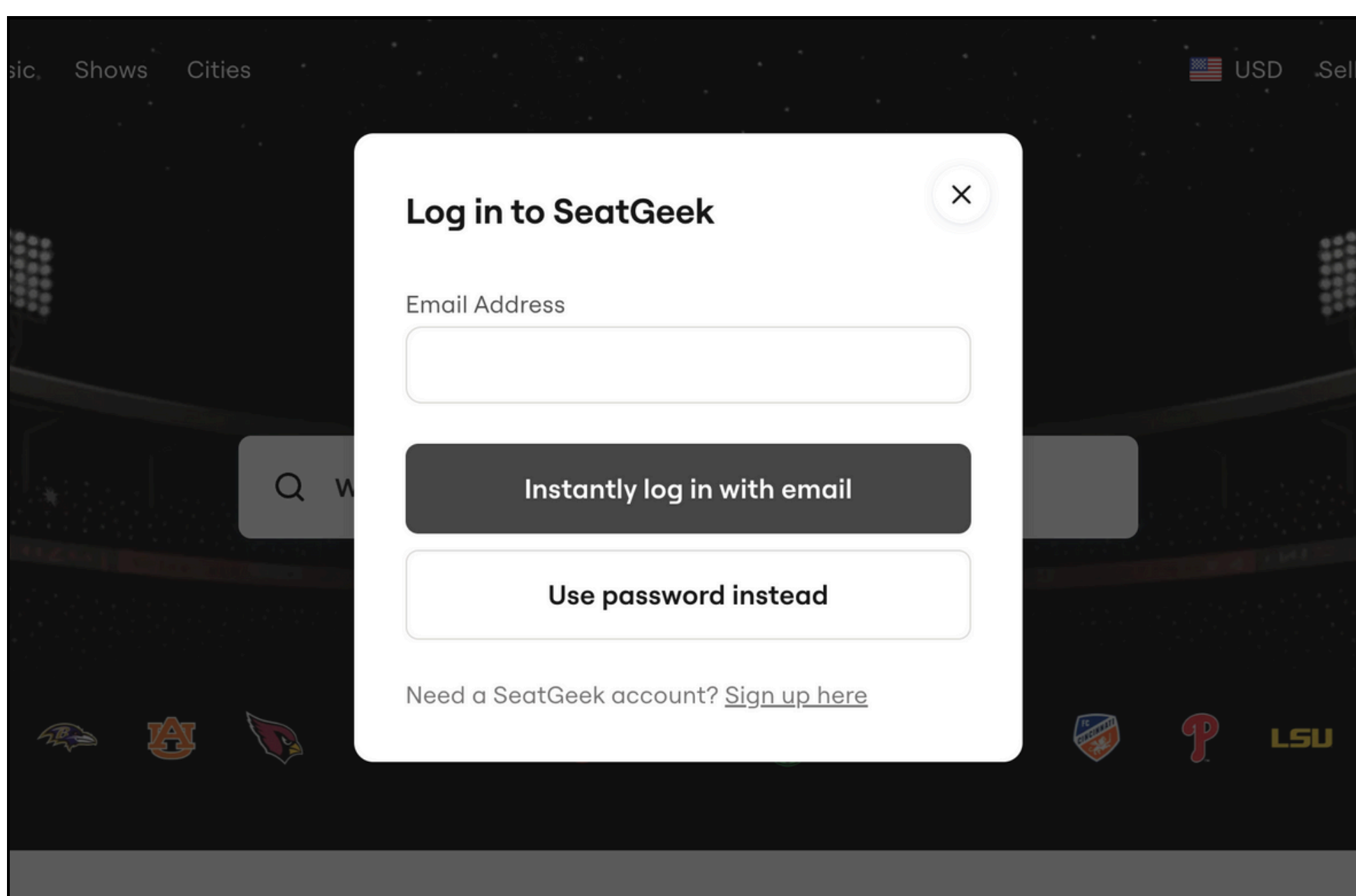
### 3. Sports Where I Am confirmation

You will receive an email from Sports Where I Am, confirming your seat location, specific information relating to accessing your tickets and expected delivery timeframes. For SeatGeek, this can be up to 72 hours before the event.



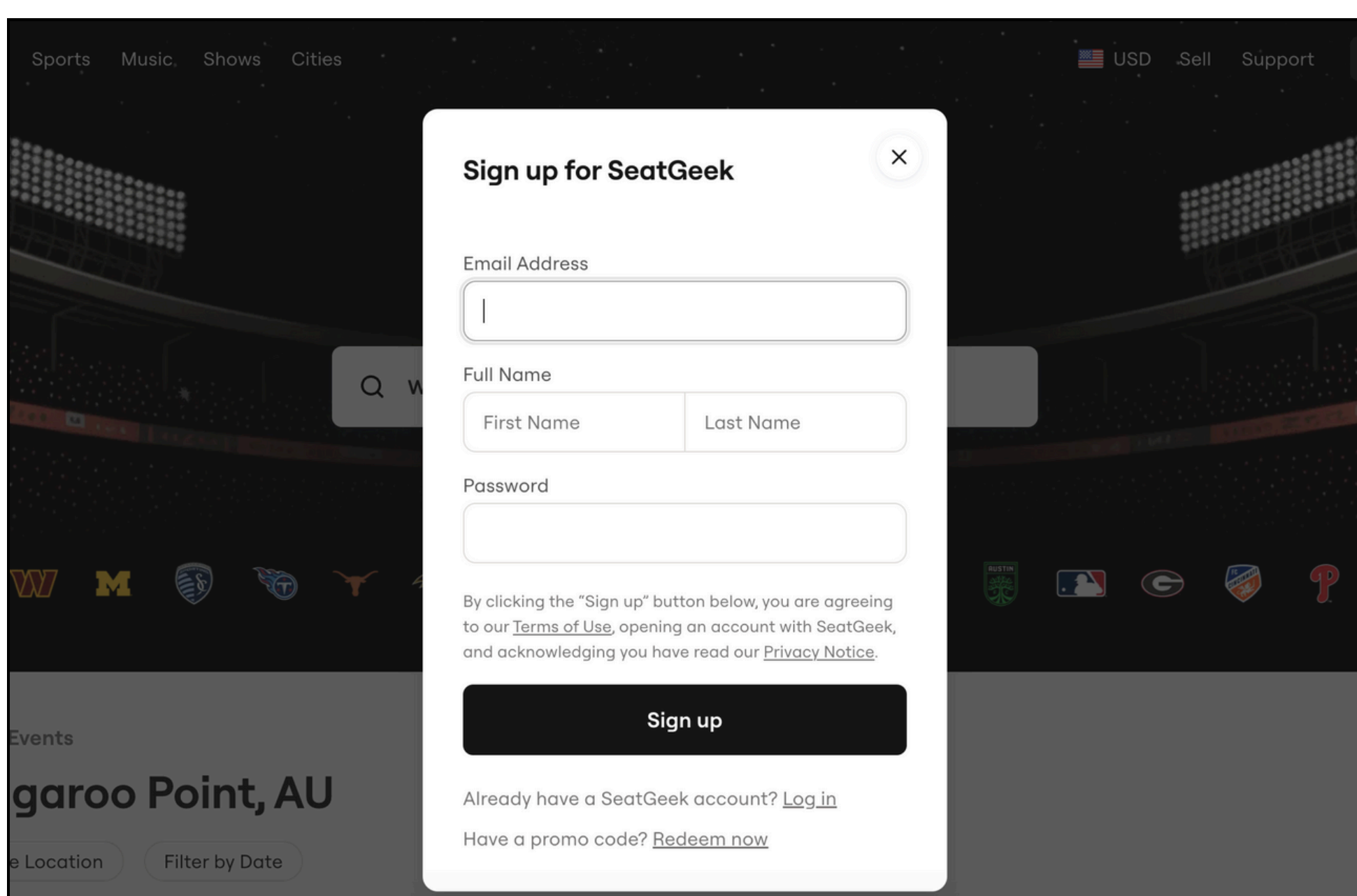
#### 4. SeatGeek Ticket Acceptance Email

When your tickets are ready, SeatGeek will send you an email asking you to accept your tickets. You can do this by clicking the Accept Tickets link in the email.



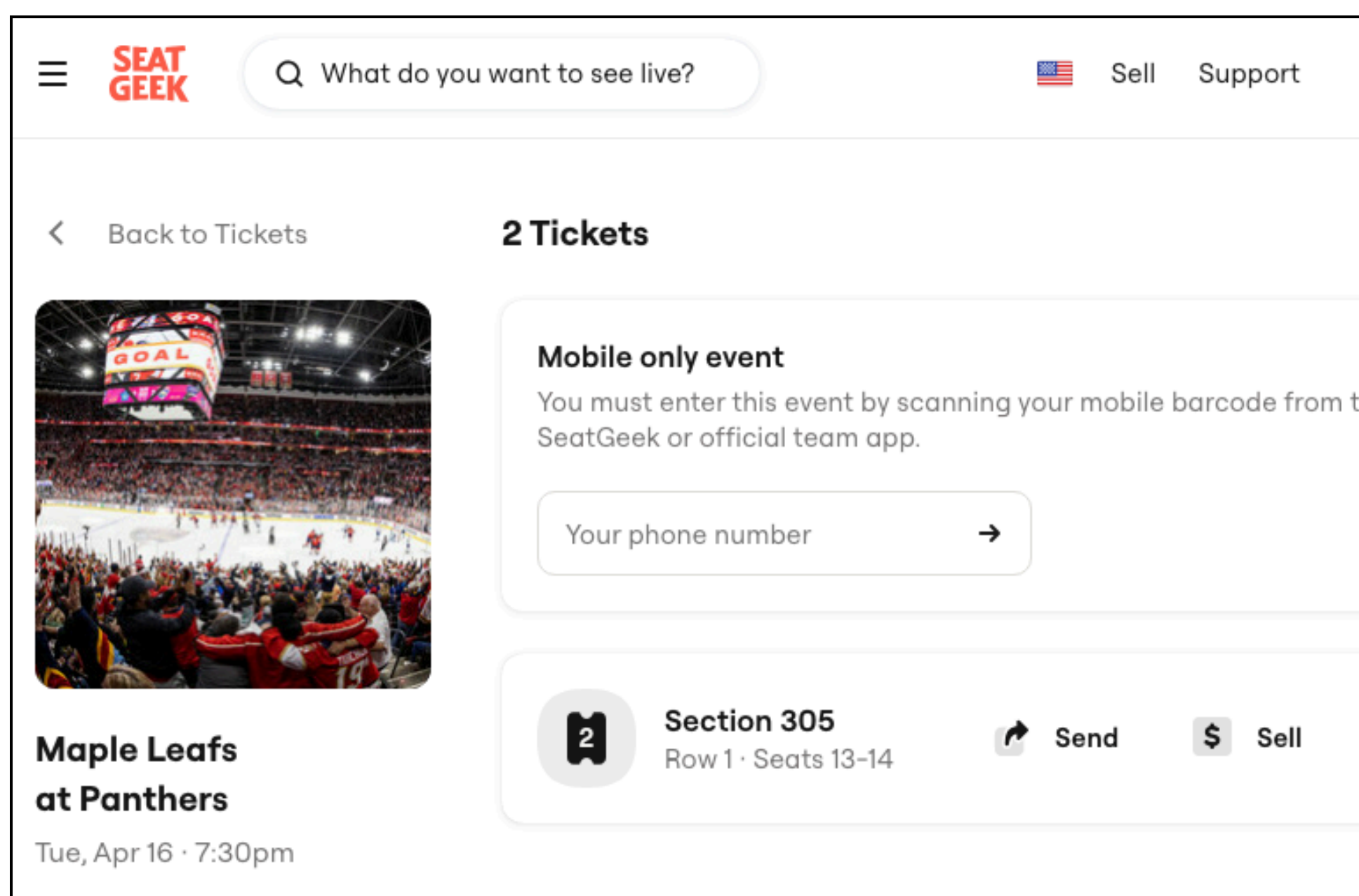
#### 5 (a). Log in to SeatGeek

If you have an existing SeatGeek account, sign in using your credentials at the log in screen.



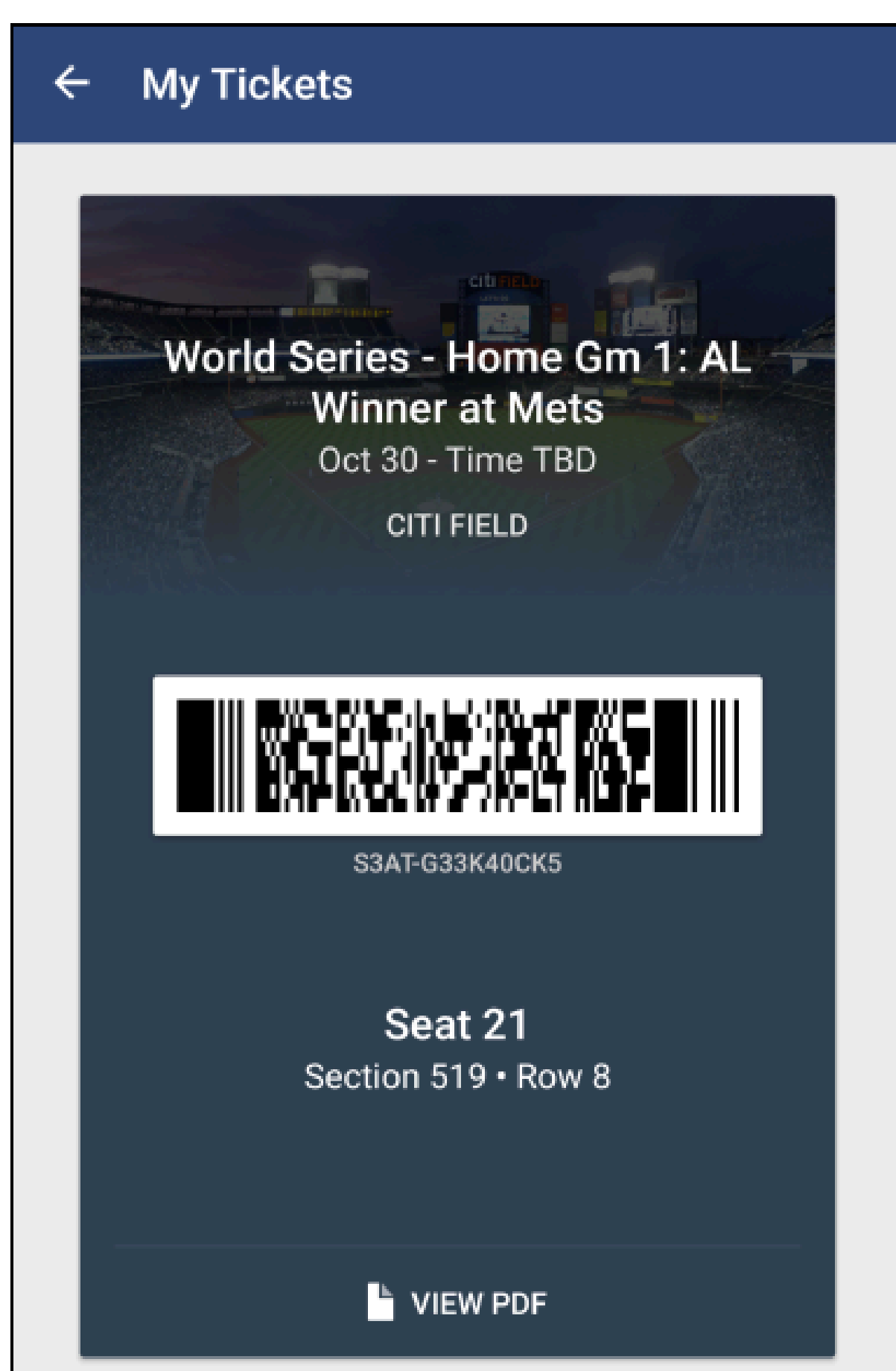
#### 5 (b). Sign up for SeatGeek

If you don't have an existing SeatGeek account, you will need to quickly sign up for one by completing the fields on the sign up screen. You will receive another email to confirm your new account and then you're ready to go.



## 6. Access Tickets

Now that you've accepted your tickets, in the "Tickets" menu of your SeatGeek account (visible in the app and on your mobile browser), you will be able to see and access your ticketing for entry into the event.



## 7. Present Ticket at Venue

Now that you are able to access your mobile ticket, load this up via your SeatGeek account in either the SeatGeek App or your mobile browser while at the venue for scanning and access into the event. You can also add this to your Google or Apple Wallet for easy access at the time of entry.

All venues that use mobile ticketing have Free WiFi available at the gates, so you will be able to access your ticketing at any time while at the venue.